

PERFORMANCE REPORT 2023

Mayor and City Commission



Fort Pierce, Florida
March 2024



Lyle Sumek Associates, Inc.
411 N. New River Dr., E502
Fort Lauderdale, FL 33301

Phone: (386) 246-6250
E-mail: sumekassoc@gmail.com

A

Performance Rating for 2023

Performance Rating for 2023 Mayor and City Commission

8.3

Rationale for Rating

1. Mayor and City Commission Working Together; Active Discussions and Leaving as “Friends”
2. Strategic Plan and Completing Action Agenda 2023
3. Managing Growth
4. Brightline Station: Advocacy and Marketing
5. Lack of Community Understanding City Government, City Processes, City Projects
6. Fiscally Sound City Government and Financially Responsible Budget
7. Innovative Approach to Solving Problem
8. Major Street Project: In Progress and Planning
9. Sense of Optimism about Fort Pierce’s Future
10. City Staffs Commitment to Serving Our Fort Pierce Community
11. Limited City Staff Capacity to Keep up with Growth
12. Need to Tell our Story – Success for the Past Year with a Personal Approach
13. City Could Always Do Better
14. Growing Pride in “One Fort Pierce”

Performance Rating for 2023 Management Team

8.3

Rationale for Rating

1. Mayor-City Commission Performance: Community Focus; Future Focus; Leadership and Teamwork
2. Department Alignment and Performance: Getting Things Done; Producing Results for a Better Fort Pierce Community
3. Major Development Projects: In Progress
4. Growth and Development: Residential Projects and Community Projects
5. Growth and Increasing Service Demands Stretching City Capacity – Stress and Burnout Issues
6. City Infrastructure Funding through Grants
7. Increasing Community Pride
8. Smart City Significant Progress
9. Septics-to-Sewer Projects Significant Progress
10. City Employee Turnover: Hiring Quality, Professional Staff or Unable to Find Replacement
11. Wastewater Treatment Plant Relocation Significant Progress:
12. Animal Adoption Center Significant Progress
13. City Responsiveness to our Fort Pierce Community

B

Performance Report 2023

Importance of the Performance Report

BOTTOM LINE: Leaders being accountable for their decisions and actions

1. LEADERSHIP WITH INTENTIONS

- Acting with a sense of purpose and direction
- Defining a vision, setting goals, using them to guide decisions
- Establishing criteria to judge success
- Demonstrating an institutionalized strategic planning process
- Instilling confidence in financial institutions, customers

2. CONNECTION WITH CUSTOMER'S LIVES

- Providing services that add MEANS to the customers' lives
- Linking decisions and actions to improved services
- Linking decisions and actions to lower cost of service delivery
- Demonstrating the personal relevance of decisions and actions

3. CAPTURE OTHERS' ATTENTION

- Telling a story with a message
- Painting a picture
- Getting others to see it, to feel it
- Distinctive separating from the barrage of information

4. CELEBRATE – CREATE A MEMORY

- Developing a celebration that is unique-a standout experience
- Giving others a memento representing the success
- Saying "Thank You" to contributors to the success
- Demonstrating the significance of the achievement

5. PERSONAL CONTACT WITH A TAILORED MESSAGE

- Developing a message based upon the audience
- Making a few relevant points
- Reaching out to a variety of groups
- Delivering the message personally by you as a leader

City of Fort Pierce Vision 2038

Fort Pierce 2038 is a Unique Coastal Florida City

Our WATERFRONTS,

STRONG LOCAL ECONOMY,

HISTORY, ARTS AND CULTURE,

CHOICE OF DESIRABLE NEIGHBORHOODS,

OPPORTUNITIES for FUN,

COMMUNITY UNITY AND PRIDE

Makes Us Unique

Fort Pierce Goals 2028

SERVE OUR COMMUNITY



DEVELOP OUR COMMUNITY



ENGAGE OUR COMMUNITY



BEAUTIFY OUR COMMUNITY



ENJOY OUR COMMUNITY

**City of Fort Pierce
Policy Agenda 2023
Targets for Action**

TOP PRIORITY

**Brightline Stop/Station in Fort Pierce:
Next Steps**

**Crime Reduction Action Plan:
Update Report, New Initiatives, Direction and City Actions**

**City Impact Fees:
Review, Refinement and Expenditure Direction (with St. Lucie
County)**

**Annexations Strategy/Interlocal Service Boundary
Agreement Paradise Park and Other Enclave(s)**

**Growth Management Plan:
Scope, Development and Adoption**

**“One Fort Pierce” Community – Strengthening:
Next Steps**

HIGH PRIORITY

**St. Lucie County-City/FPUA Strategy:
Key Issues, Direction and City Actions**

**Orange Avenue Corridor Complete Streets:
Direction and Funding Mechanism**

**Downtown Development Master Plan Implementation:
Direction and Funding**

**Pinewood Recreation Facility Improvements:
Direction and Funding**

**Little Jim Operations:
Direction**

**City Legislative Advocacy and Agenda:
Key Issues, Agenda and Lobbying**

**County Airport Development:
Update and City Actions**

City of Fort Pierce Management Agenda 2023 Targets for Action

TOP PRIORITY

**Neighborhood Identity and Branding:
Consultant Selection and Neighborhood Identification**

**Community Policing Expansion:
Actions 2023**

**Island Reclamation Plant Relocation:
Design (90%), Groundbreaking and Construction**

**Wave Garden Development:
Permitting and Construction**

**King's Landing Development:
Plan Review**

**Port Development:
Re-Zoning Direction**

**South Beach Plan Development (2):
Preparation and Direction**

HIGH PRIORITY

**Entrances/Gateways/Community Beautification Plan:
Development and Adoption**

**Management and Employee Succession Plan and Process:
Report**

**Resilient City Strategy/Action Plan:
Report, Direction and City Actions**

**SUN Trail through Downtown:
Update Report, Direction and City Actions**

**IT Enhancement/Master Plan Implementation:
Update Report**

**Parking Pilot Study:
Implementation, Evaluation and Future Direction**

**Grants and Outside Funding Sources:
Identification, Direction and City Actions**

Management in Progress 2023

City of Fort Pierce

► Management in Progress 2023

- 1 1. Cyber Security Training/Penetration Testing
- 1 2. Recycling Public Awareness/Education Campaign: Launch
- 1 3. GIS Initiatives: Project Maps and Sales Initiatives
- 1 4. Police Strategic Plan: Annual Update
- 1 5. Parking Enforcement Software for Mobile Parking Enforcement: Implementation
- 1 6. Online Searchable Portal for Ordinances, Resolutions and Minutes: Creation
- 1 7. Police Vehicles Replacement: Acquisition
 - a. Patrol Vehicles Delivery: 20
 - b. Vehicles Order
- 1 8. Supervisor Handbook: Completion
- 1 9. Police Leadership Program and Succession Plan: Development
- 1 10. Animal Shelter and Control: Implementation
- 1 11. Guide for Potential Developers: Development
- 1 12. Building Tyler/Intergov Software: Implementation
- 1 13. Permitting Office Space Relocation: Completion
- 1 14. Code Cycle Change: Implementation
- 1 15. Condominium Inspector: Hired
- 1 16. Legal Office's Record-Keeping System Modernization: Completion
- 1 17. City's Advisory Boards on Sunshine, Public Records Law, etc. Training Sessions: Completion
- 1 18. Tyler/Munis Energov for our Business Tax Receipt Processing: Completion
- 1 19. Records Management Handbook and Reference Guide: Development
- 1 20. Citywide Records File Plan: Development
- 1 21. City Clerk's Office to Other Departments for Boards and Committees: Expansion
- 1 22. Records Storage Consolidation: Completion
- 1 23. Records Room Inventory and File Plan: Development
- 1 24. Parking Enforcement – Enforcement Software: Implementation

Number on far-left of column represents the associated GOAL number

► **Management in Progress 2023 (Continued)**

- 1 25. CPTED New Ordinance: Draft and Adoption **(City Commission Decision)**
- 1 26. Liens Ordinance Refinement: Draft and Adoption **(City Commission Decision)**
- 1 27. Low-Cost Veterinary Clinic at the Shelter: Creation
- 1 28. Signage Ordinance Update: Completion **(City Commission Decision)**
- 1 29. Boat Trailer Parking Zone at S. Causeway Park: Creation
- 1 30. ERP Phase II: Rollout, Licenses, Permits and Fees (of Electronic Record Processing System)
- 1 31. ERP Phase III: Rollout (Payroll, Human Resources/ Time Keeping/ Retirement) of Electronic Record Processing System
- 1 32. Interdepartmental Training Opportunities: Facilitating
- 1 33. Data Center Enhancements – Enterprise Wide
- 1 34. Call Center Builds – Enterprise Wide: Completion
- 1 35. Fortinet Extender Deployments – Failover and SD WAN Initiative
- 1 36. Circuit Upgrades throughout Enterprise
- 1 37. In-House Mental Health Program for Police Department Employees: Development
- 1 38. Police Promotional Examination Program: Development
- 1 39. Enterprise Fleet Contract
- 1 40. Public Works New Work Order System: Implementation
- 1 41. New Medium- and Heavy-Duty Equipment: Acquisition
- 1 42. Electric & Gas Rate Stabilization Accounts Management
- 1 43. City Surplus Properties: Review Inventory and Sale Direction **(City Commission Decision)**
- 2 44. Annual Job Fair 2024
- 2 45. 1st Floor Utilization Sunrise Center: Buildout
- 2 46. Edgartown Code Revisions: Completion
- 2 47. Business District Expansion **(City Commission Decision)**
- 2 48. Modular/Mobile Housing Code: Revision **(City Commission Decision)**
- 2 49. Transportation Concurrency Exemption Area **(City Commission Decision)**
- 2 50. Fencing for Vacant Lots Code: Development **(City Commission Decision)**
- 2 51. Boarding House/Rooming House Regulations **(City Commission Decision)**
- 2 52. Affordable/Workforce Housing Code Incentives **(City Commission Decision)**
- 2 53. Noise Ordinance: Refinements **(City Commission Decision)**
- 3 54. Outreach Vehicle “Classroom”: Implementation
- 3 55. City Marketing Program Development: Consultant Contract
- 3 56. Unity in Our Community

► **Management in Progress 2023** *(Continued)*

- 4 57. Foreclosures Program/Process: Implementation
- 4 58. Recycling Campaign: Implementation
- 4 59. Code Enforcement/Compliance: Report
- 4 60. Historic District Design Code: Revision **(City Commission Decision)**
- 4 61. Post Office Appearance/Maintenance: Follow-Up with the Postmaster General and Congressional Representative
- 5 62. SHIP Home Rehabilitations (8)
- 5 63. Sunrise Theatre Corporate Sponsorships, Donors and Members: Increase
- 5 64. Sunrise Theatre Marketing: Expansion
- 5 65. Sunrise Theatre: Grants
- 5 66. Sunrise Theatre Foundation: Fund Raising Event
- 5 67. SHIP/First Time Homebuyers Down Payment Assistance Program: Virtual Services
- 5 68. Sunrise Theatre Volunteer Program: Expansion
- 5 69. Marina Security: Assessment, Plan and Funding
- 5 70. Annual Highwaymen Heritage Trail Art Show and Festival 2024
- 5 71. Youth Recreation Programs Expansion
- 5 72. Marina Office Upgrade(s) – Multi-Phase Approach including Controller, QuickBooks and Scribble
- 5 73. Certified Bicycle Patrol Officers Team: Expansion
- 5 74. K-9 Program Expansion: Grant Request
- 5 75. Police Streamline the Non-Essential Calls
- 5 76. Boat Mooring – Boat Neighborhoods: Direction

Number on far-left of column represents the associated GOAL number

Major Projects 2023

City of Fort Pierce

► Major Projects 2023

- 1 1. Fuel Island: Replacement: Completion
- 1 2. City Hall Covered Walkway for Pedestrians (Parking Garage and City Hall): CIP FY 2021 Funded and Implementation
- 1 3. Annual Road Resurfacing Projects
- 2 4. Septics to Sewers Program: Report and Direction
- 2 5. Street Resurfacing Projects 2023: Design and Construction
- 2 6. Georgia Avenue Outfall Nutrient Removal: Construction
- 2 7. Ohio Avenue (US 1 to 11th Street) Roadway Improvements Project:
 - a. Design
 - b. Construction
- 2 8. Avenue B (8th Street to 13th Street) Street Improvements: Construction
- 2 9. 16th Street (Avenue K to Avenue I) – Stormwater Replacement: Design
- 2 10. Granada Street – Paving: Design
- 2 11. Avenue D Streetscape (Indian River Drive to 29th Street):
 - a. Phase 1 Construction
 - b. Phase 2 Design and Construction
- 2 12. 13th Street Reconstruction (Georgia Avenue to Orange Avenue): Update Design
- 2 13. SUN Trail – Highwayman Trail Gap (Indian Hills Drive to Georgia Avenue): Construction
- 2 14. Surfside Drainage / Resurfacing – Phase II and III: Design and Construction
- 2 15. Means Court Extension (Avenue B to Moore’s Creek): Construction
- 2 16. Indian Hills Recreation Area Stormwater Facility Expansion: Preliminary Engineering
- 2 17. Orange Avenue Beautification Project: U. S. 1 to 10th Street: Completion
- 2 18. Orange Avenue Beautification Project – FDOT: 13th to 33rd Street: Completion
- 4 19. Highwaymen Museum Development: Construction
- 4 20. Annual Banner Replacement (Citywide) (150 Replacements)

► **Major Projects 2023** *(Continued)*

- 5 21. Indian Hills Golf Course Projects
 - a. Final Site Plan for Clubhouse
 - b. Pickleball
 - c. Trash Collection System
- 5 22. Fenn Park Reconstruction Project – Phase 2
- 5 23. Jaycee Park Connectivity Improvements
- 5 24. Savannah Recreation Trail Connectivity to Indian Hills Recreation Area: Design and Construction
- 5 25. Optimum Turf Health: Correct Mix
- 5 26. New Cart Fleet: Implementation
- 5 27. Fuel Dispensers and Management System: Replacement
- 5 28. Restroom Showers: Update
- 5 29. Sunrise Theatre Upgrade Projects: Completion
 - a. Water Heater Replacement
 - b. Fire Panel Upgrade
 - c. HVAC Automation Migration
- 5 30. Beach Volleyball at Jaycee Park: Installation

Number on far-left of column represents the associated GOAL number

Successes for 2023

Mayor and City Commission Perspective

City of Fort Pierce

1. Brightline Station: Advocacy and Foundation for the Future
2. Managing Growth: Downtown Vision and Master Plan, Balancing Work-Living
3. Mayor-City Commission Teamwork and Leadership - “One Fort Pierce”
4. King’s Landing – Phase 1: Progress and On Schedule
5. West Fort Pierce Development – a “New City”: Residential and Commercial Businesses
6. City Organizational Changes: Promotion, New Human Resources Director and New City Attorney
7. Oaks Development at Moore’s Creek – New Residential Development: 15 Single-family Homes
8. Working Relationship with FPUA – Collaboration on Major Issues
9. Wastewater Treatment Plant Relocation: \$32 million Grant; Submittal for Additional Grant
10. Animal Services/Control Stability: Adoption Center; Staff’s Passion for the Mission
11. Technology Upgrades: Tyler Munis Project – Financial Completed; Launch HR and Asset Management
12. Sunrise Theater Stability: Diverse Programming; Financially in Black
13. Strategic Plan: Delivering Results through the Action Agenda 2023

14. Financial Condition of Fort Pierce City Government: Strong Position; Negative Impacts of State Actions
15. Employee Compensation Increases – Competitive in Marketplace
16. Management Succession Planning and Actions during 2023
17. Downtown Master Plan and Vision for the Future
18. Edgartown Ordinances Adopted
19. Overlay District Adopted
20. South Beach Plan: Working with Developer
21. Port Development in Collaboration with St. Lucie County
22. Jaycee Boat Ramp Completed
23. Annexations – Expanding City Boundaries: Small Step Taken
24. Joint Meeting with St. Lucie County Commission: One Meeting
25. Road Projects – Upgrading the Condition of City Streets: Avenue “B”; Means Court; “A” Street; Beach Court
26. Town Hall Meetings – Community Engagement: City Commission Outreach Initiatives
27. Seaport Finalization: Permitting in Progress
28. Jaycee Park: Completed
29. Highwaymen Museum Expansion: Plan at 95%
30. Safe Community – Police Working with Ft. Pierce Community
31. Reduced Racial Divide in our Ft. Pierce Community

C

Department Performance 2023

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Administrative Services

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: IT Ops Management: Infrastructure/Equipment Upgrades MARINA

Impacts: Site rewire and new equipment deployment.

Success: IT Ops Management: Security MARINA

Impacts: Expand *single* enterprise security footprint in target area.

Success: IT Ops Management: Fortinet Extender Failover

Impacts: Enhanced redundancy, ensuring continuity of operations in the event of a primary link failure. Facilitates seamless failover between network connections, minimizing downtime and provides uninterrupted access to critical resources in an extremely cost-effective manner.

Success: IT Ops Management: KnowBe4 Implementation**

Impacts: Enhances overall security awareness offering *required* training to educate users about cybersecurity best practices, recognizing phishing attempts, and understanding potential threats. Reduces phishing risks by conducting simulated tests allowing the organization to identify vulnerable users. Aligns the organization with compliance standard requirements and demonstrates compliance readiness in alignment with cybersecurity bill CS/HB 7055

Success: IT Ops Management: Infrastructure Upgrades BANDWIDTH/SPEED

Impacts: Increased speed and efficiency at all eligible sites.

Success: ERP: Tyler Financials implementation**
Impacts: Modernized ERP Financials platform for efficiency, uptime, and ease of use.

Success: ERP: Tyler Human Resources Management soft launch**
Impacts: Integrates all employee data, modernizes, and simplifies HR and payroll processes.

Success: Communications: Social Media Management
Impacts: Acquired and implemented enterprise-class SMMP (social media management platform), which enhances security and quality control processes of interactions and information conveyance.

Success: Communications: Best practices**
Impacts: Determine demographics throughout the city and the most effective resources to inform and gather feedback from.

Success: GIS: Enterprise refresh
Impacts: Update/upgrade all GIS resources (aligned with Tyler migrations).

Success: GIS: Upgraded GIS Hub
Impacts: Public portal for all GIS related consumable data.

Success: GIS: Public Works/Solid Waste route maps
Impacts: Public access to pick up routes and route information.

Success: IT Ops Management: Domain Controller and core infrastructure upgrades
Impacts: Lifecycle management for critical infrastructure. Ensures efficiency, security, and maximum availability.

Success: IT Ops Management: Call Center/ Auto Attendant
Impacts: Increased accuracy of call routing and reporting for analytics and improvements. Sets stage for full IVR system.

Success: Ops Management: TVA Security Upgrades
Impacts: Enhanced security analog to digital w/analytics.

Success: HR: Salary Study
Impacts: Creates a baseline and framework with annual updates to make data-driven recommendations and minimize compression.

Success: HR: Restructure**
Impacts: Structure positions to enhance quality control, efficiency, responsiveness, and trust.

Success: HR: Consulting Services
Impacts: Pay study, policy review, best practices, union negotiations.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Building

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Building Department prepared for Tyler Software implementation/training**
Impacts: Seamless, more efficient handling of permit processing

Success: Hiring and retainage of Building Department staff.
Impacts: Retains comprehensive knowledge for department, better customer service.

Success: Almost paperless in operations and records; moving towards electronic only.
Impacts: Quicker and more efficient services for customer.

Success: Training new staff (30% turnover)**
Impacts: Improved professionalism and customer service.

Success: Implementation of new Florida Building Code requirements.
Impacts: Improved safety & protection of the public.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: City Clerk

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Created an "Open Government" page where we now have frequently requested public records and other publicly available information easily accessible through a single web page. Additionally, all ordinances, resolutions and minutes of City Commission meetings are available and searchable to the public.**

Impacts: Provide more accessibility to the public in order to perform their own research

Success: Brought the Vacation and Short Term Rental Registration program back in-house.**

Impacts: Allows us to have accurate data and an easy process for our citizens wishing to rent their properties.

Success: Completed build out of City Clerk processes in the new ERP Platform

Impacts: More convenient access for our customers.

Success: Expanded staff support by the City Clerk's office to other departments for Boards and Committees.**

Impacts: Deputy City Clerk's are gaining greater experience in working with committees while providing needed support to other departments.

Success: Deputy City Clerks are proceeding well with their industry certifications.

Impacts: Provides promotional opportunities and credibility of staff competency.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: City Manager

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Fort Pierce Redevelopment Agency Project-Based Budget

Impacts: Established a project-based budget to stay on track with priorities and initiatives for the Fort Pierce Redevelopment Agency. This has been extremely successful as staff has clear direction on priorities and has been accomplishing many projects.

Success: Peacock Arts District Mural Program

Impacts: Installed 4 beautiful murals to create public art in the arts district. The program was so successful, it will be growing in 2024.

Success: Commercial Façade Grant Program

Impacts: Successfully reimbursed 3 of 4 projects (one still underway) to improve slum and blight in the redevelopment area. The projects were completed in accordance with our grant agreement and have beautified our corridors and increased private sector investment.

Success: Impact Fee Moratorium

Impacts: The Impact Fee Moratorium was successfully extended for another year incentivizing new construction in the infill area.

Success: Annexation
Impacts: Executed the annexation of several large commercial parcels on West Orange Avenue which will aid in our quest to square off our boundaries and capture the commercial corridor of King’s Highway.

Success: Brightline Proposal**
Impacts: Worked with consultants to prepare a thorough, technically proficient, and aesthetically appealing proposal in response to Brightline’s RFP for a Treasure Coast Station.

Success: Florida Redevelopment Agency Award**
Impacts: Awarded the prestigious 2023 Roy F. Kenzie Award for Planning Studies by the Florida Redevelopment Association. This recognition is in acknowledgment of the outstanding Downtown Master Plan, which charts the path for revitalization and enhancement of Fort Pierce's downtown area.

Success: City of Fort Pierce Summer Internship Program**
Impacts: This initiative introduced 5 high school and college students, who were interested in public service and/or local government to our organization. The 12-week program provided each student with an opportunity to engage in the practical experiences found in the operations of the City of Fort Pierce and its various programs and services while helping the student to increase his/her knowledge and skills at the face-to-face, supervisory and executive levels of leadership.

Success: Oaks at Moore’s Creek attainable housing development**
Impacts: The public private partnership between the City of Fort Pierce, FPRA, and OMCII paves the way for 15 families to achieve their dream of homeownership through this new attainable housing development. The completion of this project will impact the lives of generations to come.

Success: FPRA Paint Program
Impacts: Provided reimbursement for over 30 properties in 2023 for painting the exterior of their home or business. This program has been efficient, effective and impactful for our redevelopment area.

Success: City of Fort Pierce Youth Council Community Service Project.**

Impacts: The Youth Council achieved its goal of empowering and educating 100 local youth about financial literacy, mental health, career development, and future planning. The council received recognition from the Florida League of Cities for their accomplishment. The Youth Council, specifically, gained the experience of project planning, presentation, and advocacy of youth issues.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Community Response

Please list your department’s most important achievements that were completed during 2023 under “Success.” Under “Impacts”, please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Stabilized operations of the Fort Pierce Animal Adoption Center**
Impacts: <ul style="list-style-type: none">• Budget has been mostly stabilized (the startup costs are completed).• Care of the animals is being addressed including veterinary services.• Staffing is 75% completed.• Adoptions, events, and outreach are all in full operation.• Established branding with new logo.

Success: Foreclosure process finalized**
Impacts: Properties are being sold at auction to potential developers without the encumbrances that caused problems.

Success: Stabilized STR/VR program/enforcement**
Impacts: <ul style="list-style-type: none">• Routine enforcement• Ease of use for STR/VR registration holders• Modified annual fee to be more in line with similar jurisdictions

Success: Staffing changes – Senior and Lead positions created
Impacts:

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Engineering

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: 5th Street (Boston Avenue to Delaware Avenue) Reconstruction**

Impacts: Project was the reconstruction of roadway, drainage, landscaping, irrigation, street lighting, undergrounding of utilities and sidewalk construction.

Success: Beach Court (Delaware Avenue to Florida Avenue) Reconstruction**

Impacts: This project included replacement of failing storm drain, sidewalk, roadway reconstruction, lighting and landscape improvements.

Success: Georgia Avenue Basin Improvements**

Impacts: Consisting of a drainage area approximately 235 acres in size, this project captures and treats stormwater runoff flowing to the Indian Hills Golf Course. The system is designed to remove Nitrogen, Phosphorous and suspended solids from the runoff improving water quality prior to discharging to the Indian River.

Success: Avenue B Reconstruction**

Impacts: A roadway/drainage project approximately 0.41 miles in length, where storm drains, structures, curb/gutter, sidewalk, paving and street lights were constructed.

Success: Jaycee Park Floating Docks

Impacts: This project was the construction of three (3) floating docks and gangways, replacing the fixed structures that were damaged by Hurricane Nicole. The construction provides a product that can withstand the effects of a hurricane with 3-second wind gusts of 170 MPH. The construction of the boat docks and gangways will also allow use by the public during periods of high water events as the ramps will no longer be fixed and will be able to adjust with the water level accordingly.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Finance

Please list your department’s most important achievements that were completed during 2023 under “Success.” Under “Impacts”, please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Substantially completed design and testing of new ERP system for the payroll and pension modules.**
Impacts: Allows useful reporting and analysis tools, and transparency to employees and retirees. Benefit to residents include the ease of retrieval for public records requests.

Success: Streamlining processes to include paperless processes
Impacts: Electronic storage of documents and faster processing through approvals. Benefit to residents include the ease of retrieval for public records requests.

Success: Successfully reported financial information including budgets to all regulatory agencies.
Impacts: Confidence in knowing that City funds are being properly reported.

Success: Implementation of Phase I and II of the Purchasing module of the new ERP system**
Impacts: Automation of information for the city, electronic storage of records, and streamlining of processes

Success: Recipient of the Cybersecurity Technical Assistance Grant
Impacts: The cybersecurity grant was awarded to the city to purchase software solutions.

Success: Awarded 91K for 2024 General Program Support

Impacts: General Program Support funding is allocated to Florida's arts and cultural organizations, acting on behalf of the Sunrise Theatre. These funds are designated to support general program activities and advance the state's cultural objectives by facilitating the conduct, creation, production, presentation, staging, or sponsorship of cultural exhibits, performances, educational programs, or events.

Success: Closed and Completed Closing the Gap Technical Assistance Grant

Impacts: Successfully closed and completed the Closing the Gap Technical Assistance Grant, facilitated by the Florida Housing Coalition Initiative. This initiative is aimed at creating pathways toward homeownership, allowing for data collection to address the challenges faced by low-income, minority residents who are compelled to rent rather than own homes.

Success: Awarded 23 New Homebuyers with the Down Payment Assistant Grant**

Impacts: The Department awarded down payment assistance to 23 families, totaling \$1,020,000 in awards. Some individuals are still in the process of finding homes. This assistance is expected to significantly impact the city by generating additional revenues and aiding more residents in becoming homeowners.

Success: Assisted 15 homeowners with Housing Rehabilitation**

Impacts: The department has approved 15 housing rehabilitation requests, expending \$419,000 through SHIP. These funds have been utilized to assist 14 households in rehabilitating their homes, addressing code violations, and undertaking physical improvements to the dwellings.

Success: Assisted 83 families with Rapid Rehousing**

Impacts: The department has approved Rapid Rehousing for 83 families. To date, the grants division has expended \$311,000 to assist these families in finding and maintaining adequate living facilities.

Success: Facilitated Workshops and Orientations (Financial Literacy, First Time Homebuyer, Housing Rehabilitation)
Impacts: Conducted various seminars and orientations to provide comprehensive information on purchasing and maintaining a home. These sessions were attended by individuals, including current renters and homeowners, who have since become residents of the city and contribute to the city's tax base.

Success: Public Service Agency and Small Business Grants
Impacts: The department supported two of the city's public service agencies in fulfilling their mission. Future Generation of SLC and Village Coalition of Youth Activities were each awarded \$5,000 to fund summer programs for Low-to-Moderate Income (LMI) youths. Additionally, we aided five (5) of the city's small businesses by facilitating the purchase of equipment, signage, or other improvements aimed at enhancing their capacity and sustainability.

Success: Held Annual World Changers (Housing Rehabilitation)
Impacts: Ten (10) homes underwent painting and/or received minimal repairs.

Success: Held Annual Paint Our Town Program
Impacts: Aligned with the city's Annual Action Plan goals, we successfully completed the painting of one home this year.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Indian Hills Golf Course

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: It was a success just hanging in there last year!! We started the first half of our fiscal year well behind the eight ball. We had an old fleet of carts, a bad economy and poor course conditions due to a chemical burn.**

Impacts: We were able to semi salvage what could have been a disastrous year.

Success: Following the Chemical Burn, we were able to completely change gears and fertilize our way out of it.**

Impacts: The Biggest impact is that a great thing will come out of a terrible thing. We are now applying organic liquid fertilizers as well as a granular application a few times per month.

Success: Our greens are as good as just about any club in the area and our fairways have bounced back significantly since January.

Impacts: We were able to salvage the last five months of the fiscal year.

Success: It may sound trivial, but the addition of a new "Hands Free" Ice & Water Dispenser.

Impacts: Customers love the new machine and the fact that it is Hands Free.

DEPARTMENTAL SUCCESSES 2023
Fort Pierce, Florida
January 2024

DEPARTMENT: FORT PIERCE CITY MARINA

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Increase in marina revenues along with overall greater use of the facility by transient boaters and the general public.**

Impacts: Increased traffic through the marina, brought increased traffic to the downtown area of Fort Pierce and the local businesses.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Planning

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Maintaining a responsive Planning Department**

Impacts: Creating confidence from citizens and from the wider development community.

Success: Processed approvals for almost 1000 residential units**

Impacts: Widen housing provision, increase property valuation.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Police Department

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Project Safe Neighborhoods Grant**

Impacts: The Fort Pierce Police Department was awarded \$111,597.00 by the United States Department of Justice's Project Safe Neighborhoods Program. The Project Safe Neighborhoods Program is designed to create and foster safer neighborhoods by funding efforts to address gang related crime and reduce felonious possession and use of firearms. The success of the program requires coordination, cooperation, and partnership between state, local, and federal law enforcement agencies. The monies are being used to increase patrol and investigative activities in areas of Fort Pierce most affected by gang violence. A portion of the monies are also being used to purchase seven (7) covert cameras that will be deployed in those same areas to increase safety for residents.

Success: Covert Camera Purchase**

Impacts: Through a partnership with the Fort Pierce Redevelopment Agency, the Fort Pierce Police Department was able to purchase twenty-four (24) covert cameras. The cameras were paid for by combining monies from the Fort Pierce Redevelopment Agency and monies from the Police Department's Law Enforcement Trust Fund. The cameras will be deployed throughout the City to help prevent and solve crimes. The cameras will be in public areas and allow investigators to work more efficiently in collecting evidence and preserving public safety.

Success: The Saint Lucie Education Foundation Grant

Impacts: The Saint Lucie Education Foundation awarded a \$50,000 grant to the Police Department's Resource In Community Hope House (RICH House) program. The first RICH House opened on Avenue I in June of 2021, followed by a second location on South 21st Street which opened in June of 2022. The RICH house program is a beacon of hope for all ages in the community and was the vision of Chief Hobley-Burney to establish a place where seniors, adults, youth, and children can receive specific help. Whether it's anger management, dealing with bullying for the youth, or technical and computer assistance support for elders, there is something offered for everyone.

Success: Department of Justice Grant

Impacts: The Department of Justice awarded the Police Department a community outreach grant in the amount of \$53,729. The grant will specifically be used for Department programs that engage and support and youth in our community. Examples of the such programs are Courageous Kids, Unity in Our Community, and the RICH houses. Youth related programs help build relationships with our youth and police officers through communication, spending quality time, mentoring, reading, and assisting with school work. These programs are an opportunity for youth and parents to learn that we do much more than arrest people. The exchange between the Officers and the youth is rewarding for all.

Success: Ratified Union Contracts**

Impacts: The City of Fort Pierce and the Coastal Florida Police Benevolent Association successfully reached a bargaining agreement that included improved salaries for police officers, sergeants, and lieutenants. The increased demand for law enforcement officers nationwide, combined with fewer persons entering the law enforcement field, has created a more competitive atmosphere for the recruitment and retention of police officers.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Public Works

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: Award winning football and cheer programs**
Impacts: Community Unity and Pride

Success: 35 th year being named Tree City USA
Impacts: Safer and More Beautiful City

Success: Increased volunteer efforts through Keep Fort Pierce Beautiful and quarterly cleanups
Impacts: Community Unity and Pride

Success: Maintained all responsibilities of the PWD with increased workload and reduced staff**
Impacts: Safe and More Beautiful City

Success: Salary adjustment for sanitation drivers**
Impacts: Increased pride and employee retainage

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Sunrise Theatre

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: 100 Year Celebration of Sunrise Theatre**

Impacts: There was a lot of buzz about this event for months leading up to it and people raved about it afterward. We also involved the downtown merchants and the event was attended by people who are not necessarily patrons of the theatre, so the theatre received a lot of exposure.

Success: Increased Social Media and Digital Advertising Efforts vs. Traditional Marketing

Impacts: We are stretching our advertising dollars and reaching a new audience.

Success: Programming More Diverse Performances**

Impacts: Still a work in progress efforts are being made to be more inclusive and benefit the whole community.

Success: Successful Implementation of Event Management Software**

Impacts: Streamlines and gives staff all information regarding each performance with the click of a mouse and takes out the need for emails/phone calls to find the information.

DEPARTMENTAL SUCCESSES 2023

Fort Pierce, Florida

January 2024

DEPARTMENT: Fort Pierce Utilities Authority

Please list your department's most important achievements that were completed during 2023 under "Success." Under "Impacts", please explain what the benefits to the city and to a resident were as a result of each achievement.

Success: FPUA Board Strategic Planning Session

Impacts: This session was very successful for the Board. The Board developed priorities for the near future. The highest priorities were relocating the IWRF, increase FPUA branding with community, lock in gas prices to provide low cost & affordable electric rate

Success: Secure 75% of Natural Gas needs until March 2025 and 25% until March 2026**

Impacts: Secure a Power Cost Adjustment at or near \$0 for the next 27 months. This will provide our customers with a low cost and affordable electric. This will enable our customers to have predictable power cost and when our customers reduce consumption, it will reflect in their power bills.

Success: \$15 Million Federal & State Grant towards New WRF Construction (Awarded)**

Impacts: Reduces rate funding required to complete New WRF. Reduces rate adjustments to our customers

Success: \$28 Million State Grant towards Conveyance System for New WRF Plant (Approved and pending final award)**

Impacts: Reduces rate funding required to complete New WRF. Reduces rate adjustments to our customers

Success: \$3.9 M State Grant towards Reuse at New WRF Plant (Approved and pending final award)
Impacts: Reduces rate funding required to complete New WRF. Reduces rate adjustments to our customers

Success: \$5.8 M Federal Grant towards Electric Grid Resiliency (Approved and pending final award)
Impacts: Reduces rate funding required to complete New WRF. Reduces rate adjustments to our customers

Success: Additional \$77 M Federal and State grants submitted towards IWRF, sewer lining, and electric grid resiliency grants for upcoming 2024 Season
Impacts: Reduces rate funding required to complete New WRF. Reduces rate adjustments to our customers

Success: New Wastewater Plant Design completed 100% and construction ongoing**
Impacts: New plant is currently on schedule with many process elements near 50% completion with vertical construction to commence Mid-2024.

Success: FPUAnet Residential and Commercial service
Impacts: Expanded broadband services to 100 new parcels and within the Lincoln Park Neighborhood. Partnered with 24/7 technical support with a leading municipal broadband in the country (City of Chattanooga).